

First Revision of Sheet No. 8  
Cancels Original Sheet No.8  
WN U-1  
Cascadia Water, LLC

For Commission's Receipt Stamp

**WATER SERVICE**  
**RULES AND REGULATIONS**  
**LEHMAN SYSTEM**

**Rule 11 - Bills / Late Payment Charge**

All bills shall be paid monthly and are due and payable upon receipt and are considered delinquent no less than fifteen (15) days after the date mailed. Bills will be deemed received upon personal delivery to customer or three (3) days following the deposit of the bill in the United States mail to the customer's last known address. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

A Late Payment Charge as specified in **Schedule X** of the unpaid balance may be added to each account for each month the bill is unpaid. The late payment charge will not be applied to any disputed amount unless such amount remains unpaid for more than 15 days after the dispute has been resolved. (T)

**Rule 12 - Deposits**

The utility may require a deposit in situations where a customer's service has been disconnected for nonpayment of amounts owed to the utility or when a customer is unable to establish or maintain credit with the utility.

The deposit will not be more than an average three-twelfths of estimated annual billing. (For customers billed monthly)

Interest on deposits will be accrued at the rate calculated as a simple average of the effective interest rate for new issues of one year Treasury bill, computed from December 1 of each year, continuing through November 30 of the following year. Interest is computed from the time of deposit to the time of refund and is compounded annually.

Deposits, plus any accrued interest, less any amount owed for service rendered, will be refunded to the customer: 1) where the customer has for 12 consecutive months paid for service when due or 2) upon termination of service.

In addition, the utility will comply with all provisions of the Commission's deposit rules, specifically, the WAC on Deposits.

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Issued:	<u>March 16, 2020</u>	Effective:	<u><del>April 15, 2020</del></u>
Issued by:	<u>Cascadia Water, LLC</u>		March 18, 2020
By:	<u>Culley Lehman</u>	Title:	<u>General Manager</u>

First Revision of Sheet No. 27  
Cancels Original Sheet No. 27  
WN U-1  
Cascadia Water, LLC

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**WATER SERVICE**  
**RULES AND REGULATIONS**  
**SEA VIEW SYSTEM**

**Rule 9 - Interruption to Service**

The utility will make a diligent effort to render uninterrupted service and supply of water. In cases where shut-off is necessary for repair, reconstruction, damage prevention or similar cause, the utility will give advance notice to its customers of such scheduled shut-off. However, the utility will not be responsible for any damage that may result from any cessation of services such as above outlined, nor for failure to give notice of shut-off when circumstances are such that it is impossible to give notice as stated above. Original Sheet No. 9

**Rule 10 – Bills / Late Payment Charge**

All bills shall be paid bi-monthly in arrears and are due and payable upon receipt and are considered delinquent no less than fifteen (15) days after the date mailed. Bills will be deemed received upon personal delivery to customer or three (3) days following the deposit of the bill in the United States mail to the customer’s last known address. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

Bills are due and payable upon receipt. Bills are considered late 15 days after the bill mailing date. A Late Payment Charge as specified in **Schedule X** of the unpaid balance may be added to each account for each month the bill is unpaid. The late payment charge will not be applied to any disputed amount unless such amount remains unpaid for more than 15 days after the dispute has been resolved. (T)

In addition, the utility will comply with all provisions of the Commission’s deposit rules, specifically, the WAC on Deposits.

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First Revision of Sheet No. 44  
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WN U-1

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**WATER SERVICE**  
**RULES AND REGULATIONS**  
**ESTATES SYSTEM**

**Rule 11– Service Visit Charge**

The customer will pay a Service Visit Charge as specified in **Schedule X** when:

- a. A Utility employee or agent is dispatched to the premise and the condition was caused by or was the responsibility of the customer.
- b. The Utility employee or agent has not had access to read the meter for at least two (2) billing cycles and the Utility employee or agent is dispatched to access the meter and continues to not have access to the meter. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

**Rule 12 – Interruption to Service**

The Utility will make a diligent effort to render uninterrupted service and supply of water. In cases where shut-off is necessary for repair, reconstruction, damage prevention or similar cause, the Utility will give advance notice to its customers of such scheduled shut-off. However, the Utility will not be responsible for any damage that may result from any cessation of services such as above outlined, nor for failure to give notice of shut-off when circumstances are such that it is impossible to give notice as stated above.

**Rule 13 – Bills**

All bills shall be rendered and paid **bi-monthly** in arrears and are due and payable upon receipt and are considered delinquent no less than twenty (20) days after the date mailed. Bills will be deemed received upon personal delivery to customer or three (3) days following the deposit of the bill in the United States mail to the customer's last known address. Where the meter has not been read, a minimum bill will be rendered and adjusted when the next succeeding meter reading is available.

**Rule 14 – Late Payment Charge**

Bills are due and payable upon receipt. Bills are considered late twenty (20) days after the bill mailing date. A Late Payment Charge as specified in **Schedule X** of the unpaid balance may be added to each account for each month the bill is unpaid. The late payment charge will not be applied to any disputed amount unless such amount remains unpaid for more than twenty (20) days after the dispute has been resolved.

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